

The Price Match Promise & Customer Guarantee



Here at BESPOKE STONE LTD we pride ourselves on supplying our customers with exceptional service and quality at unbeatable prices.

We refuse to compromise on the quality of materials that we use and the standards of finishing that we apply to all of our work. However, we are very aware that budget is also a key consideration and with that in mind we are confident that our prices will not be beaten on a 'like for like' basis.

If you receive what appears to be a better price for a job that we have quoted on, then we will Price Match it, in accordance with the terms and conditions set out below.

- You must supply us with a copy of the estimate from the competitor.
- The estimate must be based on the same dimensions, features and materials.
- The type of service must be the same, i.e. a template visit and a separate install visit.
- The quality of material must be the same, i.e. granite must be premium grade and cut from slabs; quartz must be from the same manufacturer that we have quoted on.
- Price Matching and Warranties is only available against estimates where the installation is within a 40 mile radius of our workshop.
- The competitors estimate must include all relevant costs and VAT.
- The competitor must be a bona fide registered business within the UK.
- The Price Match policy cannot be used in conjunction with any other offers, discounts or promotional deals.
- This policy is subject to change and can be withdrawn at any time.